2023

EasySave

Prosoft

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Customer support guide

**Une image contenant outil

Description générée automatiquement**

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# Introduction

This documentation is intended for use by ProSoft customer support to provide information about EasySave software. In this way, customer support will be able to fulfil its role of helping customers to optimise their use of the software.

In this context, it is strongly advised, if not necessary, to read the EasySave user manual first to understand how the software works and to be able to explain it to a potential customer who does not know how to use it.

It is also strongly recommended to have the technical documentation of the application.

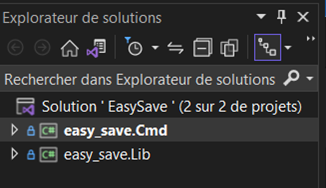
# Install

Here we will only deal with the developer version facility which contains a "Debug" build option useful when helping a customer.

To install EasySave, you need to have Visual Studio 2022 (<https://visualstudio.microsoft.com/fr/vs/>) and .Net 6 (<https://dotnet.microsoft.com/en-us/download/dotnet/6.0>)

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Description générée automatiquementOnce installed, open the "EasySave.sln" project in Visual Studio 2022. In the Solution Explorer, right-click on "easy\_save.Cmd".

and "publish". Then choose the destination folder for the application. (see default software location)

Once the solution is published, you can find the EasySave.exe file in the "C:\Users\user\_name\Easysave" folder to run the software.

# Software default location

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Description générée automatiquementWhen installing the software, it is advisable to create a folder named "EasySave" on the following path: "C:UserName".

# Location of configuration files

The configuration file is always located in the "EasySave" software folder, under the name "« EasySave.dll.config " with the following path:

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In this file, you can configure the locations of the daily log file, containing the history of backup job actions, and the single file, containing the progress status of backup jobs. (see « Minimum File Configuration » for configuration)

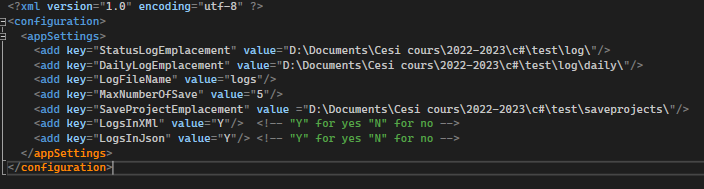
# Minimum File configuration

A minimum of configuration is necessary before the first launch of EasySave in order to ensure its proper functioningFollow the following instructions:

Specify the locations of the daily log files (which contain the history of backup jobs) and the location of the status log files for each backup job (which contain the progress of backup jobs).

Follow the instructions below:

1- Open the "« EasySave.dll.config " file with Notepad.

2- Its contents will be as follows:

3- Copy the locations of the folders where you want the different log files:

* StatusLogEmplacement = location of backup job status logs
* DailyLogEmplacement = location of daily log files
* LogFileName = the name of each daily log file
* MaxNumberOfSave = the maximum number of save processes
* SaveProjectEmplacement = the location of the backup jobs
* LogsInXML : Logs in XML Y -> yes, N -> no
* LogInJson : logs in Json Y -> yes, N -> no

4- Then paste them in place of the default locations.

Warning: Make sure the locations are between the « ‘’ » characters!

# Minimum PC Configuration

To use the software you need 48MB of available RAM memory and 2MB of available storage on your hard drive.